2020 VIRTUAL ANNUAL MEETINGS – Frequently Asked Questions

A LIST OF MOST-REFERENCED LINKS

- AMWeb is the one-stop resource for information including the full schedule of events (public program, by-invitation events, and IMF events).
- Registration information on AMWeb
- Schedule page on AMWeb: There is the Public Schedule and the Staff & EDs schedule which is the full schedule plus some unpublished events.
- Meetings Login Page: For registrants only. Features a curated schedule, searchable Participant list, and messaging app. Details and instructions regarding the Meetings Login page are included in this document.
- PDF Participant List on Networking tab on AMWeb
- Watch the Annual Meetings Plenary speeches on World Bank Live
- ***NEW*** AM Virtual Meetings' Space: A gathering hub where you can watch events, view the daily schedule, and engage with networking tools and other resources (No login or password required.).

Registration

1. **Do I need to register for the Annual Meetings? / How do I register? / Where can I find registration instructions?**

   Whether or not a person should register for the Annual Meetings will depend on how they plan to participate.

   The public program of events, including the Press Conference and the Plenary speeches, will be streamed on World Bank Live and therefore are available to all persons, no registration required. The schedule of public events can be found on AMWeb by selecting "OPEN" as the Access Type. Platforms such as AMWeb and the AM Virtual Meetings' Space are also open and do not require registration.

   REGISTRATION GUIDANCE FOR GENERAL PARTICIPANTS - DELEGATES, OBSERVERS, GUESTS, CSOs, SPEAKERS
   Registration is required to attend by-invitation-only virtual events and to gain access to the Meetings Login page which is the password-protected page containing curated event content based on attendee type and event sign-up details or viewing links for streamed events. The instructions on how to login to the Meetings Login page are provided in the Registration confirmation letters.

[Registration guidance is provided on AMWeb](). Here you will find descriptions of the categories, open dates, contact information, and registration form links.

REGISTRATION GUIDANCE FOR BANK STAFF
As per the guidance above, Bank staff do not need to register unless they plan to participate in by-invitation-only events or access the Meetings Login page.

As we do with in-person Meetings, Bank staff who are level GI and above, and staff who have been identified through department coordinators, have automatically been registered and granted access to the Meetings Login page. If a Bank staff member outside of these groups would like to be registered for the purpose of participating in a by-invitation-only event or having access to the Meetings Login page, they should email [MeetingsHR@worldbank.org](). Once staff are registered by MeetingsHR, they will receive an email providing their username and password for the Meetings Login page.

Staff with registration inquiries should contact [MeetingsHR@worldbank.org]().

2. **I have not received a confirmation of my Registration. How do I follow-up?**

   For all categories of participants except bank staff, please email [MeetingsRegistration@worldbank.org](). Bank staff with registration inquiries should email [MeetingsHR@worldbank.org]().

3. **What are the requirements to be registered?**

   A description of the registration requirements can be found under each category on the [Registration Page]() on AMWeb.

4. **How long does registration confirmation take?**

   Confirmation time varies. For general participants, the average time is between 5 – 7 business days. We advise you to register as early as possible to allow enough time to process applications. For staff, the registration process is usually less than 24 hours.

5. **We forgot to register (a speaker/guest/delegate/observer/etc.) and the deadline has passed; is there accommodation for late registration?**

   Please email [MeetingsRegistration@worldbank.org]() for assistance.

Schedule/Events/How to Participate

1. **Where can I find the Schedule and is it updated daily?**

   The schedule of events, as well as speaker information and session descriptions, is available on the Annual Meetings website, [AMWeb](). There is the [Public Schedule]() and the [Staff & EDs schedule]() which is the full schedule plus some unpublished events. The schedule is updated in real time.

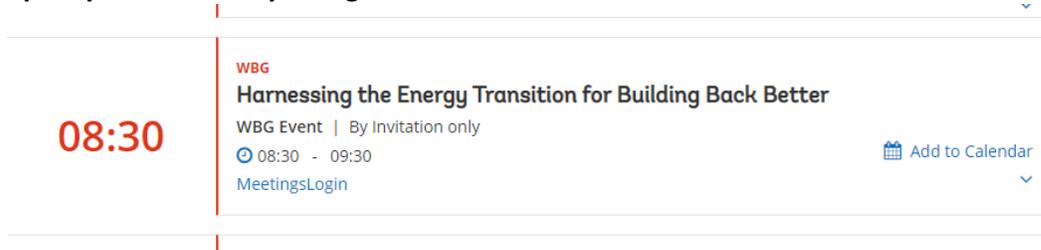2. **How can I watch the Program of Events/Public Program?**

The schedule for the public program of events is available on AMWeb by selecting "OPEN" as Access type. Viewing links are included in the schedule. You can watch the public program on World Bank Live. Another alternative is through the AM Virtual Meetings' Space. No registration is required for any of these platforms.

3. **Is it possible to watch the AM Plenary session, by-invitation-only events, and/or other major Ministerial events? How?**

Yes, the Plenary Session speeches will be streamed on World Bank Live on October 15th, starting at 5:30 am ET and will then be available to view on demand. https://live.worldbank.org/2020-annual-meetings-plenary-speeches. This event is public; no registration is required.

For an event that is indicated as "By invitation only" on the public or Staff & EDs schedules, there will be a link to additional details on the Meetings Login page if invitations are still being issued. If you are registered for the Meetings, you can view the event details on the Meetings Login page. There may be a link requiring a secondary registration or there may be a link to view – this will depend on the event capacity and the event organizer. If you have interest in an event and it is not clear how to participate, please contact the event organizer – their names can be found on the Staff & EDs schedule.

Sample By invitation only listing:

Sample event detail from Curated Schedule on Meetings Login page showing a JOIN link:

Other Ministerial events, such as the Development Committee, have a defined invitation list and those invitations are issued directly from the event organizer to the invitees. The event organizer for each event is listed on the Staff & EDs schedule. These types of events do not typically have links to join or view.

4. **What is the agenda of the Annual Meetings Plenary Session (how many speakers and chronology of speaking and how long are the speeches), will it be broadcast on World Bank Live?**

   The first part of the Annual Meetings Plenary Session will have three speakers: the 2020 Annual Meetings Chairman (Dr. Ernest Kwamina Addison), the Managing Director of the International Monetary Fund (Ms. Kristalina Georgieva) and the President of the World Bank Group (Mr. David R. Malpass). It will be streamed on World Bank Live on October 15th, 5:30 am ET and will be available on demand thereafter. Bank staff are encouraged to watch the proceedings.
   https://live.worldbank.org/2020-annual-meetings-plenary-speeches

   The Plenary Session will have a second part for "Official WBG Business" chaired by the 2020 Annual Meetings Chairman, on Thursday, October 15, 10:30 am – 10:45 am. This event is closed and all participants will be invited separately.

5. **What is the Meetings Login Page? What is the Curated Schedule? How do I watch the Events I've signed up for or have been invited to attend?**

   The Meetings Login page is a password-protected page exclusively for registered participants that provides access to curated event content based on attendee type and information about invitation-only events.

   On your curated schedule, each event will have a link to either register for that event or will have a viewing link. If you have been confirmed for a meeting but have not received the details to connect, please contact the event organizer listed on the Staff & EDs schedule.

6. **How can I be invited to "by-invitation" events?**

   The first step to request access or participate in a by-invitation event is for registrants to log in to the Meetings Login page and see if the event is listed in your Curated Schedule, and what additional links are provided. There may be a link requiring a secondary registration or there may be a link to view – this will depend on the event capacity and the event organizer. If a secondary registration was required for the specific by-invitation event, the event organizer will provide the instructions on how to participate/listen in. Typically, this comes in the form of a confirmation email from Zoom or Webex.

   If an event does not appear on your curated schedule, this means the event is closed or the guest list is pre-determined by the event organizer.

   If you have interest in an event and it is not clear how to participate, please contact the event organizer – their names can be found on the Staff & EDs schedule.

7. **What virtual platforms will be used for the Events?**

   Annual Meetings' by-invitation-only events will primarily use Zoom and Webex Events platforms.

8. **Will there be recordings available for us to watch a replay of meetings?**

   Public events will be available for replay on World Bank Live. Recordings are not provided for by-invitation-only events.

9. **What should I do if I experience technical issues when connecting to an event or meeting?**

Please check to ensure that you have been confirmed for the event you are trying to attend and contact the event organizer if you are having trouble accessing the meeting with the link provided. The event organizer is listed on the Staff & EDs schedule.

For other connection or equipment issues:
{For Bank Staff} Please contact your ITS business partners.
{For general public} Please check with your local IT support.

10. **How can I get more information about the Civil Society Policy Forum?**

The Civil Society Policy Forum will be held from September 28 – October 9 and the schedule of events is available on AMWeb or visit the CSPF website for more information.

11. **How can I get more information about the Global Parliamentary Forum?**

The World Bank Group, the International Monetary Fund, and the Parliamentary Network are co-organizing a virtual Global Parliamentary Forum from October 12-15, 2020. Please visit their website for more information.

12. **How can media participate in any of the events?**

Journalists will be able to access press conferences via the IMF's Online Media Briefing Center and the World Bank's Online Media Briefing Center. For further information on media access to the various press conferences and to receive broadcast material please contact the media relations teams at the IMF (media@imf.org) and World Bank Group (press@worldbank.org).

13. **Where can I find information about IMF events?**

IMF events are also included on the full schedule on AMWeb. Should you need additional information beyond that, you please visit their websites: https://imfconnect.org or https://meetings.imf.org/en/2020/Annual.

Meetings Login Page Functionality

1. **My username or password is not working.**

The user list is updated in the system twice per day. If you have registered recently, you would be added to the site today so please do check back after 6-8 hours and your information should be updated.

2. **Do you have a list of all participants to this Meeting? / Why am I not appearing on the "Participant List" (either PDF version on Networking tab or within Meetings Login page)?**

The Participant List is published in two places: on the NETWORKING tab of AMWeb, updated twice daily and 2. on the Meetings Login page.

If you are a Meetings' registrant, you may log in to the [Meetings Login page](#) where you will find a searchable list of Participants if you have opted in to be included in that list. Meetings Login credentials were provided in the Registration confirmation letter.

For Bank Staff: Each version of the Participant List shows those who have opted in when registering for the Meetings. The PDF Participant List will not show Bank staff (with the exception of some ED staff who may have been registered as delegates). Bank staff may be included in the Participant List in the Meetings Login page if they opt in. Please send an email to MeetingsHR@worldbank.org to opt in and your account will be updated.

For other participants: Both the PDF Participant List and the Participant List on the Meetings Login page shows those who have opted in when registering for the Meetings. If you would like to be shown on the Participant List, your registration record will need to be updated. Please send an email to MeetingsRegistration@worldbank.org and we will update your account.

3. **How can I connect with other participants?**

    If you are a Meetings' registrant, you may log in to the [Meetings Login page](#) where you will find a searchable list of Participants and can send them a direct message. Your Meetings Login credentials were provided in your Registration Confirmation letter.

For any additional questions, please contact the SEC Conferences Office by email (SECCOffice@worldbank.org) and we will respond to your inquiry.