How to access the Community Connections Campaign (CCC) via the Retiree Portal

USE YOUR EMAIL ADDRESS AS REGISTERED WITH THE PENSION ADMINISTRATION FOR THE NEW LOG-IN

If you have not yet set-up your email account to access the Retiree Portal, please contact 1pension@worldbank.org for instructions. If you have questions about the CCC, please contact comoutreach@worldbank.org and include your UPI.

Step-1

Option A – Access via Pension Site: Open Chrome browser and go to the following website: https://pension.worldbank.org/

Option B – Access via direct link: Open Chrome browser and click this link to go directly to the Donation Matching page of the Retiree Portal and skip steps 6 and 7 of this user guide.

Step-2

Enter your email address as registered with the pension administration in the below screen and click Next.

Step-3

If the below screen appears, please click Next.

Step-4

Enter your email password in the below screen and click Next.

Step-5 (may appear)

After you enter your email password, the below screen may be displayed. If displayed, click Accept.
Step-6
You will now see the below screen. Click on the Retiree Portal button in the upper right-hand corner. The Retiree Portal may take a few minutes to load.

Step-7
Once you are in the Retiree Portal, click on the Donation Matching tab.

Step-8
Select the orange Click Here button at the bottom of the page to be taken to the consent recording page.

Step-9
Select the first option to consent to share your email address and click the orange Save button at the bottom of the page.

Step-10
Select OK to confirm your submission.

Step-11
The below message will now be displayed. Click OK to go back to the Donation Matching page. Please note that it takes 24 hours for Community Connections to process your consent.
**Step-12**

After 24 hours, return to the Donation Matching page via your preferred method from Step 1 and click the blue **Donate Now** button below.

**Step-13 (may appear)**

You may be asked to confirm your account. If displayed, please confirm the account registered with the Pension Administration.

**Step-14 (may appear)**

If you are a new user, you will be asked to confirm your acceptance of the Terms of Use and Privacy Policy of Benevity, the external vendor that hosts the CCC platform. Click **Submit** once you have done so.

**Step-15**

You are now logged-on to the CCC! You may proceed with making your pledge – please refer to the Retiree FAQs for further information on the CCC and how to pledge.

**ACCESSING THE CCC AFTER CONSENT IS PROCESSED**

After your consent has been processed, you can either access the CCC via the dedicated **Retiree Portal Donation Matching** page, or you can go to [https://worldbankgroup.benevity.org/](https://worldbankgroup.benevity.org/) and click on the orange button to log-in using your account registered with the Pension administration.