

Welcome at IQ !



IQ :Institute of Quality Development of Education in the state of Hesse (IQ)







Organizational Chart

Head of institution

D: Director PSD: Permanent substitute of director Coordinator of head of department

Accreditation of teacher in service training-

Service area Internal services

- ID.1: Financial reporting (budget)
- ID.2: Infrastructure
- ID.3: Information technology (IT)
- ID.4: Management accounting (financial and process controlling)
- ID.5: Publications, internet
- ID.6: Human resources management

Department I External evaluation: school inspection
I.1: School inspection 1 I.2: School inspection 2 I.3: School inspection 3
Department II Educational standards, curricula, national comparative tests and central school leaving examinations
II.1: Central national comparative tests II.2: Central school leaving examinations II.3: Educational standards and curricula

Department III

Scientific department of policy principles; empirical analyses of school development (under construction)

- III.1: Effectiveness analyses and quality assurance
- III.2: School quality: concepts, analyses and instruments
- III.3: Empirical studies to school development and development of classes, cooperations in science



Each child is important



Each school has to realize "diversity management"

A school focusing on each child's personality

One coin with two sides:

Clearing problems (object) Strengthening pupils (subject)



A school that demands and promotes, demands achievement and enables our children to work A school which
> qualifies
> integrates
> gives orientation

A fascinating school arousing our children's curiosity towards life. For later life you learn, not for school





Spirit of IQ:

schools are the only places where school quality is produced. We have to create good conditions of working for schools as a whole.

We work to support schools with attitudes and ideas like

Freedom and responsibility

Optimistic attitude, trustiness in people's quality, but not blind trustiness

Idea of data a key for quality: data demands answers and solutions

Enforcing a culture of feedback

Enabling a concept of "plan – do – check – act /change", a cyclic process of quality management (improving or changing or consolidating)

Enforcing a fractal system of quality: criteria on all level which can be controlled, against "laisser faire" and "closing the eyes"





Hessian Framework of School Quality (HRS) Construction Basis: CIPP-Modell (Stufflebeam; 1973, 2000)











Quality Fields of Acadamic Development





Hessian Referential Framework of School Quality (HRS)

- is the the referential framework for all aspects and processes of quality assurance and development,
- names the important areas and zones of school quality dimensions and the objectives belonging to them;
- names criteria for school quality and indicators to measure the degree of achievement of each criterion
- names methods and instruments for the assessment of indicators.
- Is something like a professional language which brings the different parts of educational institutions together









Concrete from up t by centra bureaucr	o bottom repo lized botto	crete orts from om to up
	1. Ministry	
	2."Schulaufsicht"	
	(Regional authorities on different levels)	
•	3. school	
	-headmaster	
	-teacher	
	-pupils	
	-parents	
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School like a bureaucracy of teaching and learning?

GIZ 26102011 Direktor











Example of new steering by data school inspection and expected consequences

- Achieving data and knowledge about quality of schools (country wide level)
- Information of the public on the results (yearly reports)
- Data demands answers: creating information and activity of interested groups of society
- Rational pessure on
 - Policy /parties
 - Supporting institutions
 - Teacher training institutions of all levels
 - Communal authorities (owner of school buildungs)
 - Scientific community







Process of changing culture of teaching and learning – a difficult long term process

The change will take place very slow because deep culturel settings patterns and traditions are touched.

Main problem: to establish a culture of freedom and responsibility against the traditional structure, a hierarchical bureaucratic system and a mental attitude to trust in state as father or mother spending luck. School inspection is only one of many instruments of changing. All the instruments have to form a mosaic and are necessary as a combination of power to achieve a changing effect.

All the elements must be connected into a cyclical dynamic.







Quality is the whole and more than the summary of the parts.

Harway deviated and the day Charte har, wild and the Gamma subscripts







Where are we now? The water of the river is in motiand moves towards the aim.