Giving good advice also means listening

Clients rate our advice highly

We defined 4 components of quality and measured them. The data reveal high quality and effectiveness go hand in hand. Can we do better on timeliness?

Clients tell us what we do well and not so well

Our advice influences the way individuals and organizations think and it strengthens institutions. But it has less impact on public debate and on building consensus.

We know providing advice is only a start

72% of clients used our advice. For 42%, it led to change. How can we be even more effective?

Check the results yourself: http://CFI

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