

THE COMMUNICATION CONCLAVE ON SANITATION

Needling

or PROVOCATION is the first necessary condition for evoking a response





How about I give you RS. 10,000 for building a small park in front of your home









It's wholesome and healthy!!

Aaaahhh!!!



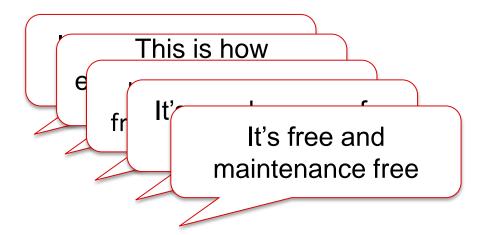
It is dirty, disgusting & claustrophobic! Who will clean it?

Ughhh!!!











It is dirty disgusting & Toilet pits fill up so

Unhygienic. Requires
I built it to protect
my wife's dignity.
It's not for men.



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Rural Landscape

- Current access: 27-32% in north India
- Among HH with functional latrines: 70% men do not use consistently
- Overall, nearly 70% women and 90% of men are not using toilets consistently

Source: WSP Consumer research on rural sanitation













A complete **U-turn** in their knowledge, beliefs, attitudes and norms

- What's in it for them?
- Why should they want to do it?
- What are the most potent benefits?





Communication Tasks

- Make open defecation socially unacceptable / create stigma
- Increase priority / address affordability
- Promote maintenance
- Make toilet use desirable





More and more people are now using toilets

Privacy/helps avoid embarrassment

Socially unacceptable

Demeaning for you and your family

Risky, dangerous, unhealthy

Cannot afford to continue

Cannot afford to not use

Aspirational/mo dern

Protects honor

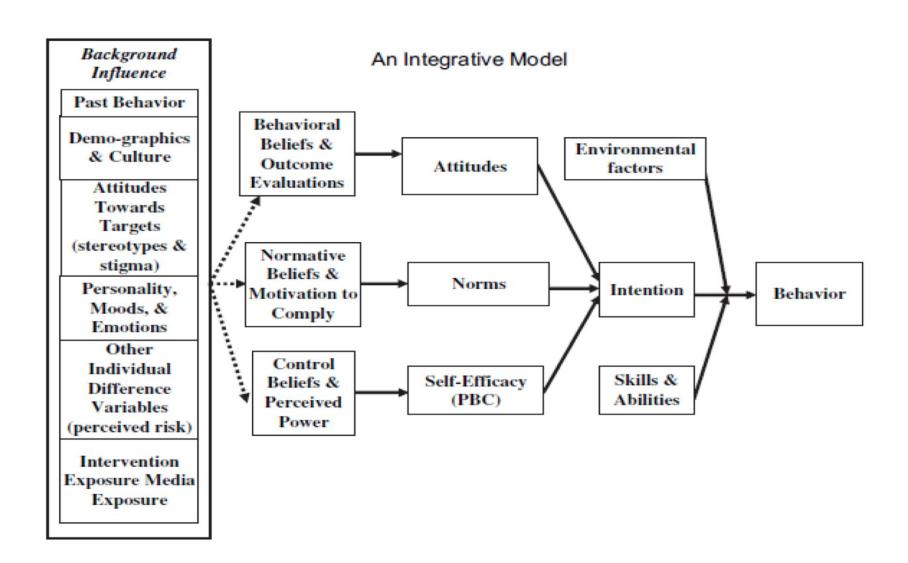
Status symbol

Convenient – time/season

Affordable, Govt. subsidy







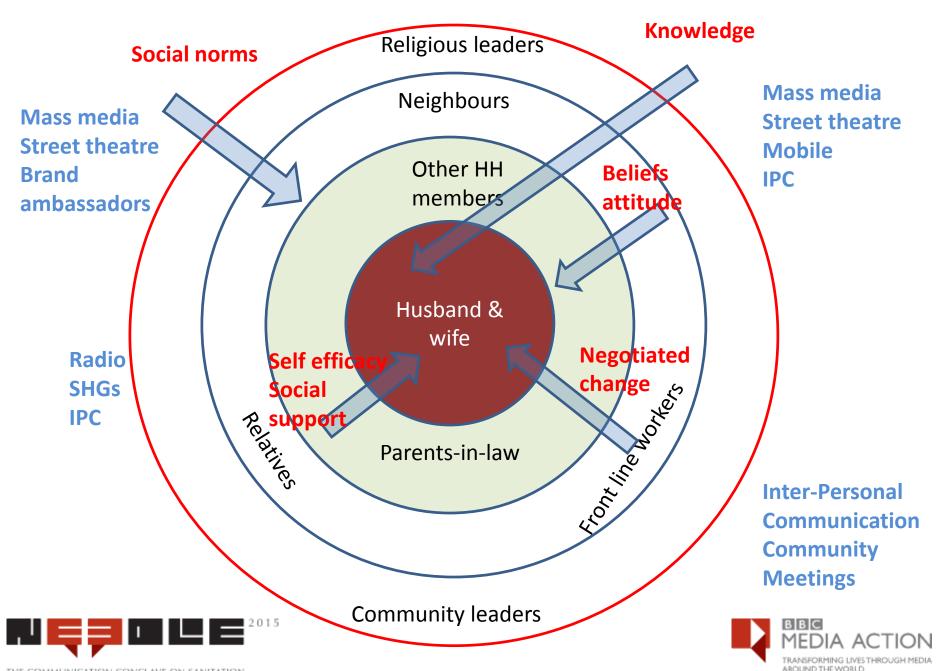




360 Degree Approach: MEDIATING AND MULTIPLYING EFFECT







So where does the NEEDLE point:

A National Sanitation Brand







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