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РЕГИОНАЛЬНЫЙ ФОРУМ: ВНЕДРЕНИЕ ИНФОРМАЦИОННЫХ СИСТЕМ УПРАВЛЕНИЯ И МОДЕРНИЗАЦИЯ ПРОГРАММ СОЦИАЛЬНОЙ ЗАЩИТЫ

РЕГИОН ЕВРОПЫ И ЦЕНТРАЛЬНОЙ АЗИИ

21-24 МАЯ 2014 ГОДА · СТАМБУЛ ТУРЦИЯ

SPEAKERS

RODRIGO ASSUMPÇÃO is the president of Dataprev, an IT company focused on the social area of the Government of Brazil, since December 2008. Previously, he held the post of Deputy Secretary of Logistics and Information Technology, in the Ministry of Planning, Budget and Management of the Brazilian government, for which was appointed in 2003. Ahead of Dataprev, he received for three consecutive years the Professional Award for Information Technology, granted by the Editorial Forum.

He was director at the Florestan Fernandes Institute and at the Sampa.org, NGOs located in Sao Paulo; an educator in Cajamar Institute; and the e-Government coordinator of the Municipality of Santo Andre, in the Metropolitan Region of Sao Paulo. He holds a degree in History and a Masters degree in Communication Sciences from the University of Sao Paulo (USP), with a dissertation on digital division.

ERNESTO A. BRODERSOHN has over 18 years of international experience, working in the US and Mexico both as a regular, supervisor and technology consultant. Over the last 10 years he has worked at Consar, the pension's supervisory and regulatory authority in Mexio, where he has played different roles including General Director of Operational Planning, General Director of Supervision for the National Pensions Database, and Deputy General Director of Operations and Technology. During his tensure at Consar, he has played a principle and key role implementing major pension reform in 2007 as well as regulatory reforms coordinating the integration of pension system participants with various Social Security, Housing Institutes and the Unique ID National Registry.

Before his work in the public service, he was a consultant managing and developing leading technology solutions for the financial, telecommunications and entertainment industries in different firms in the US including Cygent, Viant, Cambridge Technology Partners, as well as the Information Sciences Research Institute.

He obtained his Master's degree in Computer Science at the University of Southern California and his Bachelor's degree in Engineering from the Instituto Tecnológico Autónomo de México.

RICHARD CHIRCHIR is the Senior MIS Specialist at Development Pathways with over 10 years experience in Management Information Systems for social protection in developing countries. He jointly co-authored a popular paper on the topic with Stephen Kidd (www.pension-watch.net/download/4f059a0f4ad27). In addition, he recently completed research on unified databases and single registries jointly with Oxford Policy Management for Australia's Department of Foreign Aid Trade (DFAT). He has devoted most of his career to the design and development of multi-platform ICT solutions, and he has invested considerable professional experience in developing MIS systems for social protection programs. Richard has designed 'MISes' in Kenya, Liberia, Uganda, and Zimbabwe. He has undertaken reviews of national social protection MIS in Rwanda, Seychelles, Nepal, and Pakistan, undertaken research on national MIS in South Africa and Mauritius, and led feasibility studies for Single Registry systems in Uzbekistan, Kenya and Uganda. During the past two years, he has designed a complex Single Registry for Kenya, ranging from the design of software, supervising the installation of hardware, to advising on the national structure for the MIS.

EIMAR COLEMAN (Social Security Consultant) is a highly experienced professional specializing in public sector reform, with a focus on social security and business systems. Over the last 20 years he has worked extensively throughout Europe, Middle East, Arabian Gulf, North Africa, Central Asia and China for the World Bank, EU, USAID and OECD. He led strategic institutional and system reform programs, including: design and implementation of: client registration systems, collection systems, benefit processing systems, IT systems and institutional structures. He is also a contributor to the World Bank Core Course on Pension Systems. He was formerly a senior civil servant in the Republic of Ireland, where he held senior management positions in a number of Ministries. He was a Director in the Irish Ministry of Social Protection, where he had senior management responsibility for social security policy, contribution collection, client database, pension administration, and international treaties. He also lectured with the national Management Institute. He is an honors graduate of Dublin City University, where he was awarded a Bachelor of Business Studies, and Masters in International Relations. He also has a Diploma in Social Studies and is a Chartered Member of Chartered Institute of Personnel and Development (UK and Ireland). He was a member and former chairman of the European Union's Telematics in Social Security program.

BRIAN LEE-ARCHER is a Director of the IBM Cúram Research Institute. Brian conducts research of global human service business trends at the intersection of social policy. He provides advice to governments on how these trends provide opportunities for service delivery transformation and business improvement. Based in Australia, Brian has developed an international profile as a subject matter expert in information technology in the social sector in a career spanning 30 years. This includes 12 years as a civil servant with the Australian Department of Social Security and 16 years as an executive consultant at IBM and Cúram Software of Dublin, Ireland.

In 2013, Brian was made a member of the IBM Industry Academy, a select group of only 73 individuals within IBM's worldwide workforce, who are recognized as global industry experts in their field.

As a thought leader, examples of Brian's published papers include:

- RightServicing, A new business approach for enabling a differential response in human services program management, *Cúram Research Institute, Dublin, April 2012*
- For the good of the global economy: Social protection for the migrant worker - *IBM New York July 2007*
- Trends in business application development to enable social program delivery - Choosing between the custom, transfer, package and the framework approaches – *IBM New York February 2006*

SERGEY LISITSYN is the head of the Electronic Cards Department of the Public Unitary Enterprise "Moscow Social Register," specialist on smart-cards, which combine payment and identification technologies.

From 2004 till 2010, Mr. Lisitsyn participated as an employee of ZAO "ORGA Zelenograd" in the implementation of socially important projects on introducing payment and identification technologies in different Russian regions and abroad. Particularly, he was responsible for the operations of Moscow Region's social card production.

From 2010 till 2013, Mr. Lisitsyn held the position of Senior Project Manager in "Peak Systems" company. His area of expertise primarily covered product development: e.g. e-documents, campus cards for the universities, multifunctional cards. During this period a special software for the automatization of universal e-cards production and maintenance was developed under his supervision (successfully implemented in 5 regions of Russian Federation).

Since 2013, Mr. Lisitsyn has held a position as the Head of Electronic Cards Department of the Public Unitary Enterprise "Moscow Social Register."

ROBERT PALACIOS is the Pension Team Leader in the Social Protection Unit of the World Bank. Between 1992-1994, he was a member of the research department team that produced the World Bank's influential volume on international pension systems, "Averting the Old Age Crisis: Policies to Protect the Old and Promote Growth." Since 1995, he has divided his time between operational work and research with work in more than two dozen countries, most recently focusing on South Asia. His publications include articles and books on old age poverty, health insurance, and a wide range of pension policy issues. His current areas of special interest include the integration of policies across social sectors and the use of technology to deliver and track social programs. In addition to core knowledge products, he plans to increase the team's focus on issues facing low income countries and work towards better integration of the Bank's support for implementation of social programs.

RAUL RIGGIA-FRICK is the Project Manager on ICT in Social Security at the International Social Security Association (ISSA). Raul Ruggia-Frick is responsible for developing activities related to the improvement of administrative efficiency of social security schemes, especially through organization innovation and IT application. In this position, he led the development of the ISSA Guidelines on ICT as well as other related activities. He formerly worked in the social security institution of Uruguay (BPS) as Manager of the IT Advisory Department. Raul Ruggia-Frick holds a Computer Engineer degree from the University of the Republic (Uruguay). He received his Ph.D. in Computer Science from the University of Paris VI (France).

ZLATAN SABIC is supporting human development projects as a Senior Public Information Systems Specialist. Prior to joining the Bank, Zlatan was Associate Professor at the School of Business and Economics at the University of Sarajevo, with more than 20 years of experience as both practitioner and scholar in strategic use of information technologies and planning of information systems development.

Dr. Šabić was one of the South East Europe regional leaders in introducing the e-Government concept within the context of public administration reforms (co-author of SEE eAgenda and eAgenda+, regional information society strategic development protocols), experienced in policy formation, strategic planning, but also managing the information systems implementation. He has experience consulting with the World Bank for more than 12 years in supporting the preparation and implementation of human development projects, specialized in eHealth systems, social protection registries, and use of IT in education.

OLEKSIY SLUCHYNSKY is a Senior Economist of the World Bank with extensive experience in design and implementation of the social protection programs internationally. Within the World Bank, he has worked within Europe and Central Asia, South Asia, Middle East and North Africa regions. He has global expertise in administration of national pension plans, having researched and written on international best practices of various administrative models, covering aspects of institutional organization, collection management, payment mechanisms, coverage expansion, organization of MIS, administrative costs, etc. He has done work in design and implementation of effective safety nets, including community targeting mechanisms and application of technological innovations (biometrics, mobile phones, and smart cards) to service delivery. His work and research also included development of national registries of beneficiaries and effective synergies between various public programs.

EMIL TESLIUC is a Senior Economist in the World Bank's Eastern Europe and Central Asia region. He has extensive operational, research, and policy experience in the areas of social assistance and social risk management. He has written a number of papers on poverty, vulnerability, and social protection. He is currently leading client engagements focused on developing social protection systems, improving targeting and the control of error and fraud in social protection programs in several Eastern European countries. He co-authored two books about the design and implementation of social assistance programs, "For protection and promotion - The design and implementation of effective safety nets, World Bank (2008)" and "Income Support for the Poorest: A Review of Experience in Eastern Europe and Central Asia, World Bank (2014). He also co-authored the ADePT SP software, a standard tool to carry on benefit incidence of social protection programs using household survey data. He holds a Ph.D. in economics from the Academy of Economic Studies in Bucharest, 1999, and a master in public policy from Princeton University, 2001.

YELENA VINOGRADOVA is a consultant on social protection operations for the WB group in Kazakhstan, Tajikistan and Kyrgyzstan. She has worked in the development sector at national and international level for almost 20 years. Since the first years of civil society development in NIS in 1990, she has worked on youth livelihood and life skills programming, community development and organizational capacity building. Her specialties include program design, development and management of multisectoral, cross-border and multi-partner programs. Yelena focused on rural communities, vulnerable groups, and local authorities.

From 2009-2013 Yelena worked with Save the Children-US as conditional cash consultant for BOTA Public Foundation, Almaty, Kazakhstan. She developed the implementation technology and organized the cascade training for over 2000 leaders, specialists, and volunteers involved in the innovative $60 million conditional cash transfer program, the first one implemented by an NGO. BOTA CCT was aimed at social investments in human capital of children of poor families who were identified by an online, onsite PMT, supported by community volunteers, training, parent support groups that was integrated into a unified Management information system that combined status indicators as well as financial transactions for more that 150,000 beneficiaries in 6 regions of Kazakhstan.

Between consulting trips, she lives in Almaty with her family. Yelena enjoys reading in winter and gardening during the rest of the year.

WYLY WADE has been involved with identification and security for over 15 years. Wyly recently has been an advisor for the Unique Identification Authority of India (UIDAI). As his role within became more intensive he was pulled into The World Bank to help bridge the advancement of the UID with social programs. This includes completely rebuilding of the IT infrastructure to accommodate real-time biometric authentication; in doing so he has been involved with several different programs, including Rashtriya Swasthya Bima Yojna (RSBY.) As a member of the RSBY core team Mr. Wade has largely been focused on building a large scale insurance clearing house, able to handle 300M beneficiaries with over 50,000 hospitals delivering services within the network all integrated with UID. Dew to the increasing success of UIDAI, Wyly has been involved in building the strategy for Bangladesh's National ID System and reviewing several others in Asia. He is also a trusted source for several other countries on improving the utilizations and security of their ID systems; including Haiti, Pakistan, Vietnam, Tajikistan and Maldives.

In addition Wyly has worked with the City of Atlanta and the National Institute of Standards and Technology (NIST) to define the requirements of Public Law 107-347, and others, which establishing a broad framework of measures that require using Internet-based information technology to enhance citizen access to Government information and services, and for other purposes.

In the mid 90's he was a founding member of the Security Services group within Cambridge Technology Partners. In leading this group he grew the practice to $25 million of rev and key clients included the BMW Auto Group, Summit Bank, The Federal Reserve Bank of New York, and many more. It included significant work within banking and world governments. As the world continues to become more digital and connected his work became more focused on the inter-connections and verification of data. This was continued while at XAltitude orchestrating the buy-out of Holliston, the producer of the US Passport. As CTO of Holliston he advanced the product offerings expanding sales to include 85 different countries passports as well as other security documents. In doing this he was an advisor to the International Civil Aviation Organization (ICAO), and was instrumental in defining the requirements for the e-passport.

Mr. Wade attended both the University of Texas and Harvard; a recognized guest lecturer and professor in Universities around the world. He currently lives in Washington, DC with wife and daughter.